

Customer name: \_\_\_\_\_

Date: \_\_\_\_\_

Trailer type: \_\_\_\_\_

Werkshop: \_\_\_\_\_

Chassis number: \_\_\_\_\_

Registration number: \_\_\_\_\_

Issue or problem:

Cause:

Rework:

Equipment/parts:  
(old parts to Broshuis) € \_\_\_\_\_

Perform work per hour € \_\_\_\_\_: € \_\_\_\_\_

Others costs: € \_\_\_\_\_

Warranty issue: GA \_\_\_\_\_

Mail this form to [warranty@broshuis.com](mailto:warranty@broshuis.com)



1. Broshuis provides a 12-month guarantee for original components, replacement parts and labour with no stipulations concerning the kilometres driven.
2. The guarantee period starts on delivery, ex works.
3. The guarantee stipulations state that normal maintenance must be carried out in accordance with the recommendations issued by Broshuis and that the semi-trailer is used only for the purposes for which it was designed.
4. Where components are supplied by SAF, BPW, Gigant or Wabco, please contact these manufacturers directly for issues concerning the guarantee.
5. The guarantee becomes null and void if modifications are made without receiving prior permission from Broshuis, or where components are used that are not approved by Broshuis.
6. Damage resulting from operating errors are not covered by the guarantee, nor is wear and tear of components.
7. Consequential damage, for which costs arise concerning standstills, hire or damage to loads are also excluded from the guarantee.
8. Payment of labour charges occurs only in consultation with the Broshuis Sales & Service department. Broshuis always determines the amount.
9. Guarantee claims can only be dealt with when received on a Broshuis guarantee claim form. You can find this form on our website. Incorrectly or partly completed claim forms will be rejected.
10. Replacement parts for which a guarantee payment has been made, remain the property of Broshuis and must be returned to them. These returned parts must have a label that includes the customer's name, the guarantee claim number and mounting position. All components should be cleaned before returning (unless damage makes this impossible).
11. Broshuis retains the right to reject a guarantee claim if all the above stipulations are not met.